



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
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VIA EMAIL AND REGULAR MAIL

MEMORANDUM

TO: All Parties to D.T.E. 01-31-Phase II

FROM: Paula Foley, Hearing Officer

RE: Procedural Conference; Proposed Procedural Schedule; Service List

DATE: August 1, 2002

The Department will hold a procedural conference on August 22, 2002, at 10 a.m., at the offices of the Department, to establish the procedural schedule governing the orderly conduct of Phase II of this proceeding. I have attached the Department's Proposed Procedural Schedule that will form the basis for our discussion. Please note that we are proposing a two-track procedural schedule: Track A will evaluate Verizon's compliance with our directives in the Phase I Order concerning Verizon's retail business services; Track B will investigate the appropriate regulatory treatment of Verizon's retail residential services and Verizon's proposed service quality plan. Parties that wish to propose alternative procedural schedules must file their proposed schedules by August 15, 2002.

I have also attached an updated service list for this proceeding. Effective immediately, please use the attached list for all document distribution. If you have any questions, please contact me at (617) 305-3608.